

Availability and performance indicators

Year	Quarter	i-conect			m-conect			APIs					
		Target	Uptime	Downtime	Target	Uptime	Downtime	AISP			PISP		
								Target	Uptime	Downtime	Target	Uptime	Downtime
2020	1	99.80%	99.96%	0.04%	99.80%	100.00%	0.00%	99.80%	100.00%	0.00%	99.80%	100.00%	0.00%
2020	2	99.80%	100.00%	0.00%	99.80%	100.00%	0.00%	99.80%	100.00%	0.00%	99.80%	100.00%	0.00%
2020	3	99.80%	100.00%	0.00%	99.80%	100.00%	0.00%	99.80%	100.00%	0.00%	99.80%	100.00%	0.00%
2020	4	99.80%	100.00%	0.00%	99.80%	100.00%	0.00%	99.80%	100.00%	0.00%	99.80%	100.00%	0.00%
2021	1	99.80%	100.00%	0.00%	99.80%	99.89%	0.11%	99.80%	100.00%	0.00%	99.80%	100.00%	0.00%